RENATA MIRIUK

• backend developer •

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ABOUT ME

I have a natural logical and practical mindset, and because of my past experience in customer service, I make sure of finding a solution that is both good for maintaining and the user.

As a team player, I enjoy working with others and I'm a believer that pair-programming and mentoring is a core skill of a good developer.

WORK EXPERIENCE

Smart (Smart Pension), London

2021 Junior Ruby Engineer - April 2021 - Current

- Ruby on Rails, MySQL
- Developing features, as well as investigating and fixing bugs, and improvements
- Unit testing with Rspec
- Code review
- Writing documentation
- Pair programming

2020 Technical Support Engineer - July 2020 - April 2021

Part of the newly formed 2nd line support team, my main responsibilities were:

- Investigate bugs, analyse the severity, how many users were affected, possible causes and implement solutions or transfer to the team responsible for that area
- Write rake task to fix production data
- Assist 1st line support with queries, explaining how the app works, checking AWS logs
- Code review

Curve Serviced Offices, London

- 2019 Centre Manager September 2018 November 2019
 - Demonstrated initiative resulting in promotion to Centre Manager for two London offices
 - Managed and trained two new client service coordinators to ensure operational excellence
 - Helped to implement the new QuickBooks system to create efficient billing and client processes

2018 Client Service Coordinator - July 2018 - September 2020

- Served as the main contact for all clients including showing office to prospective clients and was also responsible to ensure their satisfaction during their tenancy
- Oversaw all day-to-day operations and maintenance of the centre

EDUCATION

2020 Flatiron School London

• Full Stack Web Development Bootcamp, Ruby on Rails, React and JavaScript program

2013 University Anhembi Morumbi

• Bachelors in Civil Aviation, one semester completed

TECHNICAL SKILLS

- Ruby on Rails
- Java Script, React, Redux
- MySql and PostgreSQL
- GitHub
- HTML and CSS
- Object Oriented Programming
- Pair Programming
- Sidekiq